



Everyday Cafe- Team Member Job Description:

Everyday Café is a social enterprise of Bible Center Church.

Become A Team Member

Everyday Café is searching for someone to join the Team! Being a Team Member means having the opportunity to be an excellent barista and a leader in customer service. A multitude of opportunities lie ahead— opportunities to grow as a person, in your career and in your community.

This position is vital to the goal to provide phenomenal customer service to all customers. The greatest part of this job is creating the atmosphere necessary to deliver the “Everyday Cafe Experience” by providing customers with prompt service, quality food and beverages, and a smile!

Connect to Something Bigger

By connecting with each other, our customers and the community, we are a part of a bigger plan to bring to the community a safe space to enjoy a great cup of coffee in an environment conducive to work and relaxation.

Basic Qualifications

- Available to work flexible hours (may include early mornings, evenings, weekends, nights and/or holidays)
- Engage with customers, including anticipating, discovering and responding to customer needs through clear and pleasant communication
- Professional dress and demeanor
- Ability to multitask
- Willingness to be trained as a barista

Key Responsibilities

Key responsibilities and essential job functions include but are not limited to the following:

- Acts with integrity, honesty and knowledge that promote the culture, values and mission of Everyday Cafe
- Maintains regular and punctual attendance

- Maintains a calm demeanor during periods of high volume or unusual events to keep store operating to a high' standard and to set a positive example for the community
- Anticipates customer and store needs by constantly evaluating environment and customers for cues
- Communicates information to manager so that the team can respond as necessary to operational needs
- Creates the positive “Third Space” environment during each shift
- Assists with new team member training
- Delivers phenomenal customer service to all customers by having a positive attitude and delivering a great experience
- Anticipates, discovers and responds to customer needs
- Follows Everyday Cafe operational policies and procedures
- Maintains a clean and organized workspace so that members can locate resources and product as needed
- Provides quality food and beverages consistently for all customers by adhering to all recipe and presentation standards
- Follows health, safety and sanitation guidelines for all products
- Recognizes and reinforces individual and team accomplishments by using existing organizational methods
- Available to perform many various tasks within the store relating from open to close of operating the cafe

Required Knowledge, Skills and Abilities

- Ability to learn quickly
- Ability to understand and carry out oral and written instructions and request clarification when needed
- Strong interpersonal skills
- Ability to work as part of a team
- Ability to build relationships

Experience

- No previous experience required.

For more information: careers@oasispgh.com or 412-727-6845